



## **Corporate and Social Responsibility Statement**

Amaryllis recognises that its reputation, together with the reputation of its subsidiary companies, is dependent upon the trust and confidence established through the implementation of high ethical standards in the conduct of its business.

Amaryllis is committed to its continuous improvement policy which includes the principles of Corporate and Social Responsibility across all areas of the business.

### **Corporate Responsibility**

Amaryllis aims to maintain the highest levels of ethical standards in carrying out its business activities. These standards are monitored on a regular basis and assessed in terms of objectives and targets.

Amaryllis is committed to the maintenance and development of its Quality Management System which incorporates an ongoing commitment to continuous improvement.

### **Business Performance**

Amaryllis is committed to striving for the highest levels of performance standards and customer service which will result in a high level of customer satisfaction.

### **Business Relationships**

Amaryllis is committed to developing long-term, 'partner' relationships with its customers and suppliers. Amaryllis' approach is focussed on the establishment of mutual objectives, an active and ongoing search for continuous measurable improvements and the achievement of 'win win' outcomes.

### **Employees**

Amaryllis is committed to high standards of employment practices and wishes to be recognised as a good employer.

This statement is supported by Employment Policies, Health and Safety Policy and Equal Opportunity Policy.

### **Competitors**

Amaryllis will seek to compete and prosper in the marketplace but always in a lawful, professional and ethical manner.

### **Government and Regulators**

Amaryllis will seek to comply with all legislation affecting its operations and co-operate with all relevant government and regulatory bodies.

## **Social Responsibility**

### **Environmental Responsibility**

Amaryllis has a documented Environmental Policy. The Group's goal is to implement this policy throughout all areas and levels within the business.

### **Charity and Community Involvement**

Amaryllis will support and make charitable donations, educational and cultural contributions in accordance with the policy set and operated by the Chief Executive.

Amaryllis will seek to make a positive contribution to the quality of life of the community it serves and will also consider the concerns of the wider community, including both national & local interests.